



# CONCORD

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## CHRISTIAN SCHOOL

### FACTS LUNCH ACCOUNTS

Both from the parent side and administratively, there have been struggles with the My School Account lunch payment program CCS has used the past few year. Therefore, the leadership team is excited to share that the school will be using our FACTS system for lunch payments and charges. If students had a balance or credit on [myschoolaccount.com](http://myschoolaccount.com), the balance will be posted to your PREPAID FACTS cafeteria account by Monday, August 15th. If you have any questions regarding lunch accounts, please email the CCS Business Manager Vanessa Mills at [vmills@concordcs.org](mailto:vmills@concordcs.org).

#### **The FACTS system offers many improvements to our CCS families such as the following:**

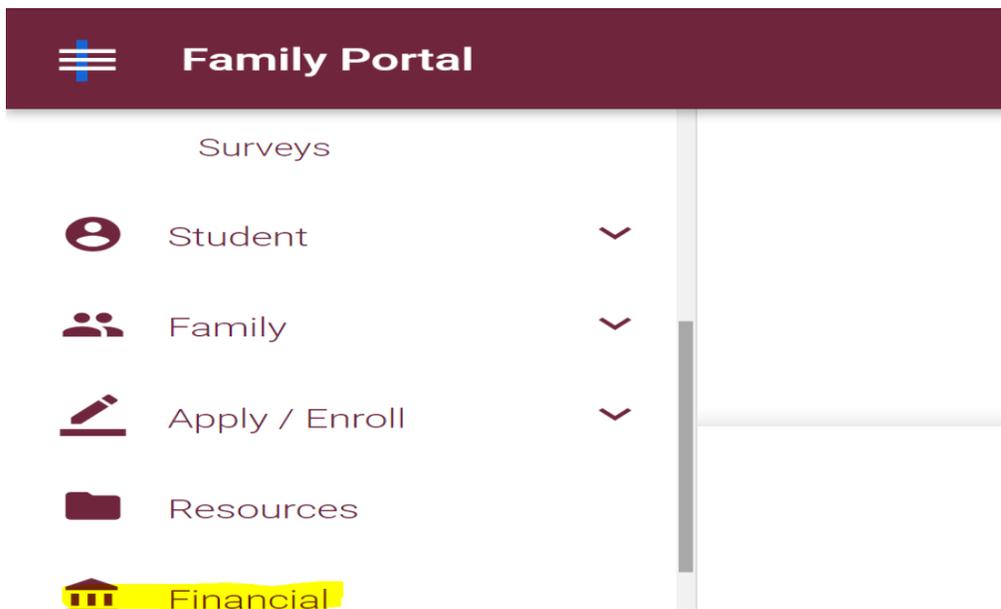
- There is only one login for viewing and paying all CCS billing using RenWeb/FACTS.
- Student will be given a Picture ID with a barcode for use in the lunchroom. As they go through the line to pay for their lunch, students will show their ID and lunch charges will automatically be charge to their FACTS lunch account.
- There is no longer a \$2 fee to deposit money into your child's lunch account if paid with a bank account. If you use a debit or credit card, credit card companies will charge a processing fee.
- There is one prepaid balance account for the whole family. Parents will no longer have to transfer money from one child's account to another.
- By clicking to open the detailed screen, parents will be able to see who made the charge and what was selected.
- Payments will appear in real time (usually within a minute) instead of having a lag time.

#### **Further Information:**

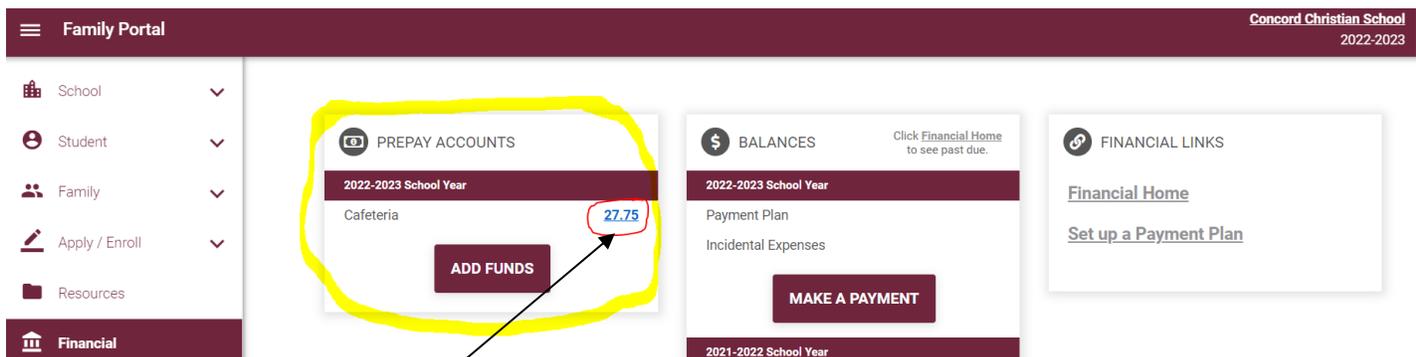
- This is a **prepaid account** and should be funded for expected charges.
- It is the responsibility of the parent to review and discuss purchase decisions with their child(ren).

#### **How to Access a Lunch Account:**

1. Log into your RenWeb account: [cc-tn.client.renweb.com/](http://cc-tn.client.renweb.com/)
2. Select financials on the left side of the screen.



**Note the PREPAY ACCOUNTS – Cafeteria area.  
Add funds easily by clicking the ADD FUNDS button:**



**By clicking on the balance, it will show the transactions on the account.**

**The next graphic shows provides a sample of what the transaction page will look like.**

***Note: The #1 is reference to first child and the #2 is reference to a second child.***

Date	Description	Amount	Balance
11 Aug 2022	Cash Register Chips (Purchase -- #2	-1.50	27.75
11 Aug 2022	Cash Register Cookies (Purchase -- #1	-1.25	29.25
11 Aug 2022	Cash Register Hamburger (Purchase) #2	-3.75	30.50
11 Aug 2022	Cash Register Elem. Sizzle & Main (Purchase) #1	-5.25	34.25
10 Aug 2022	lunch credit from 2021-22- #2	30.75	39.50
10 Aug 2022	lunch credit from 2021-22- #1	8.75	8.75

This is the view from the financial home screen.

Hello

## Activity Details

Term:

[View Payment Summary](#)

[FACTS Payment Processing Policies](#)

[Schedule](#) [Transactions](#) [Balances](#) [Payments Made](#) [Changes](#) [Prepay Accounts](#)

**Prepay Accounts**

Past 90 Days

ACCOUNT	NAME	TERM	LAST ACTIVITY	CURRENT BALANCE
Cafeteria		2022-2023 School Year	11 Aug 2022	\$27.75

The next image shows transactions which is accessed by clicking **prepay accounts** and then **name**.